



Position Profile

Director of Groups & Guest Experience (Full-Time)

Reports To: Bellevue Campus Pastor

Purpose

Lead the strategies and tactics to support the vision of helping people find and follow Jesus through Community Groups and Guest Experience.

Skills & Abilities

- A proven leader in corporate, public or church leadership roles
- Experienced at coaching/developing other leaders.
- A team player capable of fostering relational influence.
- Able to communicate vision to groups of people, large and small.
- Commitment to embody and champion the vision of Cross Point, the multi-site strategy and the Cross Point staff values

Primary Responsibilities:

Leadership of Groups at Bellevue: responsible for central strategy, promotion, leader recruitment, and pastoral care for group leaders

- Grow and develop all group types at the Bellevue Campus, getting all types of people connected in community
- Shepherding and leading group leaders and coaches by encouraging and equipping them to lead their group in spiritual growth and healthy relationships
- Collaborate with the central groups team on best practices with recruiting and equipping group leaders

Leadership of Guest Experience at Bellevue: responsible for central strategy, promotion, leader recruitment and pastoral care for volunteers

- Recruit, train and schedule volunteers for the Guest Experience team. (Parking, café, greeters, auditorium hosts.)
- Actively coach volunteers so that they can confidently succeed at their assignments.
- Develop systems that maximize the effectiveness of our weekend teams.
- Coordinate special Sunday extra experiences (Connect, Baptism, Easter, Communion, Mother's Day/Father's Day, Surprise and Delight, etc)
- Work with campus staff to "give ministry back" by building relationships and equipping strong volunteers to both lead and execute ministry.
- Provide support to the Bellevue Campus Pastor as needed, especially in the areas of pastoral care, benevolence and leadership development.