

Position Profile

Director of Groups & Guest Experience (Full-Time)

Reports To: Mt. Juliet Campus Pastor

Purpose

Lead the strategies and tactics to support the vision of helping people find and follow Jesus through Community Groups and Guest Experience.

Skills & Abilities

- A proven leader in corporate, public or church leadership roles
 - Experienced at coaching/developing other leaders.
 - A team player capable of fostering relational influence.
 - Able to communicate vision to groups of people, large and small.
 - Commitment to embody and champion the vision of Cross Point, the multi-site strategy and the Cross Point staff values
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Primary Responsibilities

Leadership of Groups at Mt. Juliet: responsible for central strategy, promotion, leader recruitment, and pastoral care for group leaders

- Grow and develop all group types at the Mt. Juliet campus, getting all types of people connected in community
 - Shepherding and leading group leaders and coaches by encouraging and equipping them to lead their group in spiritual growth and healthy relationships
 - Collaborate with the central groups team on best practices with recruiting and equipping group leaders
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Leadership of Guest Experience at Mt. Juliet: responsible for central strategy, promotion, leader recruitment and pastoral care for volunteers

- Recruit, train and schedule volunteers for the Guest Experience team. (Parking, café, greeters, auditorium hosts.)
 - Actively coach volunteers so that they can confidently succeed at their assignments.
 - Develop systems that maximize the effectiveness of our weekend teams.
 - Coordinate special Sunday extra experiences (Connect, Baptism, Easter, Communion, Mother's Day/Father's Day, Surprise and Delight, etc)
 - Work with campus staff to "give ministry back" by building relationships and equipping strong volunteers to both lead and execute ministry.
 - Provide support to the Mt. Juliet Campus Pastor as needed, especially in the areas of pastoral care, benevolence and leadership development.
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